

PRIVACY STATEMENT

ITHAX B.V., located at Copernicuslaan 35T in Ede,

is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.ithax.ai>

Copernicuslaan 35T

6716 BM Ede – the Netherlands

Telephone number: 0318 – 425 025

Personal data we process

ITHAX B.V. processes your personal data because you use our services and/or because you provide this data to us yourself.

Below you will find an overview of the personal data we process:

- (Business) address details
- Gender
- Job title
- (Business) telephone number
- (Business) email address
- Bank account number (in the case of an invoice relationship)
- Other personal data that you actively provide, for example by filling in a form on the website, signing up for an event or newsletter, in correspondence and by telephone- Curriculum vitae and other information provided when applying for a job

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have permission from parents or guardian. However, we cannot verify that a visitor is over 16. We therefore recommend that parents be involved in their children's online activities in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal data about a minor without that consent, please contact us at administratie@ithax.ai and we will delete this information.

ITHAX B.V. processes your personal data for the following purposes:

- Provide you with the opportunity to create an account
- To be able to call or e-mail you if this is necessary to be able to perform our services
- Inform you about changes to our services and products
- on the basis of legitimate interest in informing existing customers about similar products or services after purchase.

Automated decision-making

ITHAX B.V. does not make decisions about matters that may have (significant) consequences for individuals on the basis of automated processing. These are decisions that are made by computer programs or systems, without a human being (for example an employee of ITHAX B.V.) being involved.

How long we keep personal data

ITHAX B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. Data that is no longer necessary for the purposes of processing mentioned in this privacy statement will be stored for a maximum of 7 years.

We keep application letters, curriculum vitae, correspondence and other documents about your application at the time of your application and will be deleted after a maximum of 4 weeks after the end of the application procedure.

Sharing personal data with third parties

ITHAX B.V. only provides to third parties only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

ITHAX B.V. only uses technical and functional cookies. And analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferred settings. It also allows us to optimize our website. You can opt out of cookies by setting your internet browser to stop storing cookies. In addition, you can also delete any information that has previously been saved through your browser's settings.

Viewing, modifying or deleting data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by ITHAX B.V. and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization named by you.

You can send a request for inspection, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to administratie@ithax.ai.

To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

ITHAX B.V. would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Dutch Data Protection Authority. You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

ITHAX B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of misuse, please contact our customer service or via administratie@ithax.ai